



### **Getting Started on the BuildPro Warranty Portal (Closed before 10/1)**

1. Email us at [warrantyctx@flintrockbuilders.com](mailto:warrantyctx@flintrockbuilders.com) to request your portal setup.
  - a. Subject Line: “Requesting Portal Access”
  - b. Email Body: Please include the following information:
    - i. Property address that is requesting access to the warranty portal
    - ii. Community Name
    - iii. City
    - iv. Full names, phone numbers, and email addresses of all household members who may submit warranty requests.
2. You will receive an email with instructions to create your account and access the portal. The email address is [noreply@hyphensolutions.net](mailto:noreply@hyphensolutions.net) HOWEVER, the email sender may be labeled as “BuildPro”.
  - a. Follow the prompts from the email to set up your personal warranty portal.
3. Once your portal is set up, you can submit and track all warranty requests directly online.

Once you’ve created an account, you can access the link below, which will take you directly to the login page. Be sure to bookmark this address for easy access in the future.

<https://myhome.hyphensolutions.com/>

If you have any questions, feel free to contact us at [warrantyctx@flintrockbuilders.com](mailto:warrantyctx@flintrockbuilders.com).

Thank you for being a fundamental part of the Flintrock Builders Community!